



## Accommodation Sheet

### General information

Accommodation name	Hotel Palazzo Castri
Typology	Hotel
Address	Via Indipendenza 7
City	Florence
Contacts	+39 055 472118 <a href="mailto:welcome@palazzocastri.com">welcome@palazzocastri.com</a>
Website	<a href="http://www.palazzocastri.com/it">www.palazzocastri.com/it</a>
WCAG 2.1 compliant accessible website	NO
Online bookings	YES
Short description	<p>Palazzo Castri 1874 is a fully restored boutique hotel whose history has its roots in Florentine Impressionism. Treat yourself to a stay in an elegant room overlooking the Cathedral of Santa Maria del Fiore and the lush internal garden "La Limonaia", a green area with centuries-old palm trees of 1000 square meters.</p> <p>The hotel has 58 rooms, 4 of which are equipped for guests with reduced mobility, located on the ground floor.</p>

TESTED AND REVIEWED BY: [Handy Superabile Social Promotion Association](#) in 2024

**Please note** The following information refers to the date of verification shown at the bottom of each sheet. The Association is not responsible for any significant changes made by the property after the visit.





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## Arrival at the property

### How to reach the property

By car	<p>From the A1 highway, exit at Firenze Scandicci and keep left towards Firenze. Continue straight on Viale Etruria and Via F. Talenti until you reach Piazza Batoni. From here it is possible to take either Via del Sansovino or Via del Palazzo dei Diavoli, both of which will converge in Via Bronzino. Once here, continue straight until you reach the roundabout of Piazza Taddeo Gaddi. Take the fourth exit onto Ponte alla Vittoria and continue straight towards the Viali di Circonvallazione that surround the Fortezza da Basso. Take Viale Spartaco Lavagnini and after 300 meters turn right following the signs for the railway station and the central market car park, entering Via Santa Caterina d'Alessandria. Continue straight until you reach Piazza Indipendenza. The Hotel Palazzo Castri will be located on the left a few tens of meters from the beginning of Via Nazionale.</p>
By plane	Amerigo Vespucci Airport Florence
Assistance service for people with disabilities	YES
Embarkation/disembarkation of passengers with reduced mobility	with courtesy chair and ambulift /Finger
Tactile paths for the blind and visually impaired	YES
There is a toilet room accessible with grab handles	YES

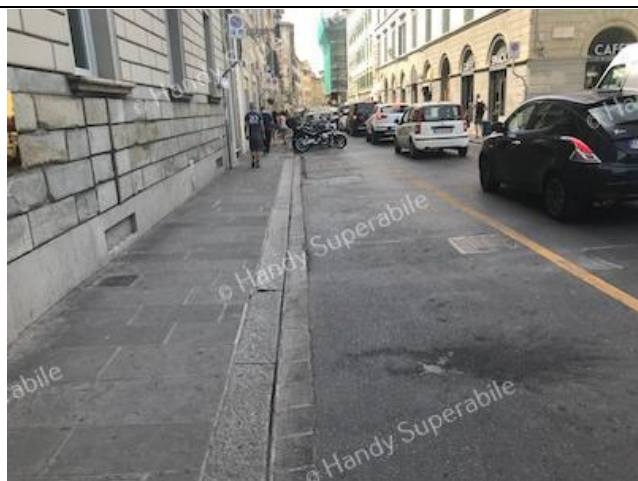




By train	YES
Nearest station	Florence Santa Maria Novella
Assistance service for people with disabilities	YES



### Pathway from the private/public car park to the entrance

Presence of private parking	NO
Public parking nearby	YES for a fee
Eventual notes	The hotel does not have private parking, but a large area used for loading and unloading luggage. There is a bell for conditioned accessibility and the hotel has an agreement with a nearby garage to guarantee a parking / car recovery service (until 24 hours). The difference in height between the entrance and the sidewalk can be overcome by means of a removable metal ramp, 90 cm wide and long, with a slope of 17%





### Entrance to the structure

There is an accessible entrance	YES main entrance
How to access the structure	<input checked="" type="checkbox"/> flat <input checked="" type="checkbox"/> via sidewalks can be overcome via a 90 cm long ramp, 90 cm wide, 17% slope <input checked="" type="checkbox"/> via ramp single length 90 cm, slope 17%, no handrail
Type of entrance door	2-door with bar handle
Useful width of door/entrance gate	Above 90 cm
There are indicators and tactile maps	NO
	

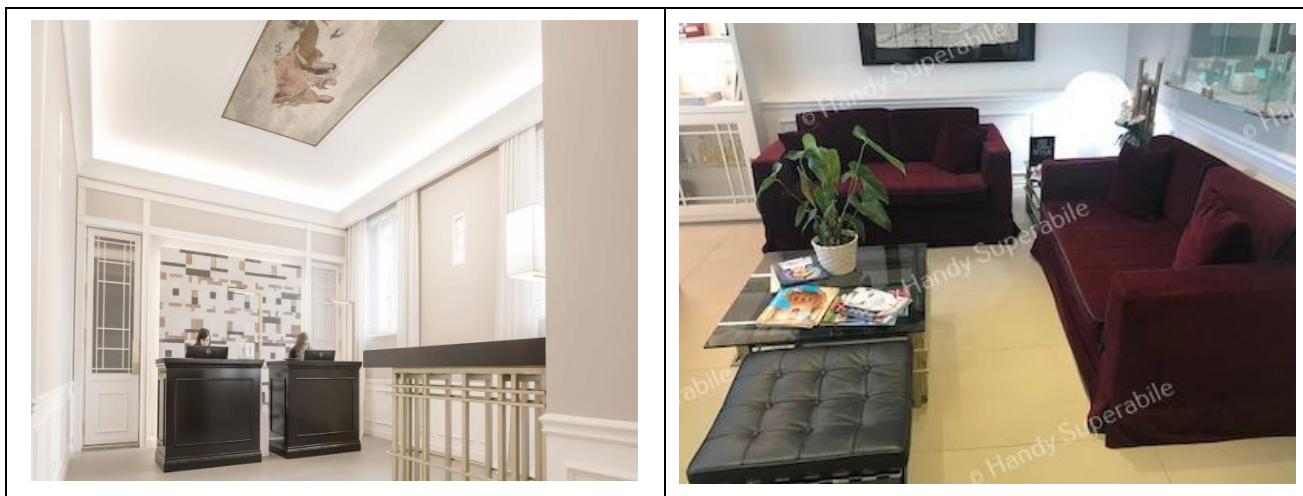




### Hall – Reception

How to reach it from the entrance	flat
Reception desk height	110 cm
Presence of multilingual staff	YES
Type of information material	<input type="checkbox"/> YES with maps/tactile signals <input checked="" type="checkbox"/> YES with brochure
Initial assistance is provided for visitors with disabilities	<input checked="" type="checkbox"/> YES with orientation tour of the structure <input checked="" type="checkbox"/> YES with room accompaniment <input checked="" type="checkbox"/> YES with porter service
The following aids are provided for visitors with disabilities	Yes, on request.
The staff followed a training course on welcoming people with different disabilities	NO





## Rooms/apartments

### Rooms/apartments adapted for guests with reduced mobility

Number and type of rooms/apartments equipped/usable by people with reduced mobility	<input checked="" type="checkbox"/> Single rooms 4 per ground floor
Room access	<input checked="" type="checkbox"/> flat <input type="checkbox"/> via stairlift
Type of entrance door	with external knob handle, with internal lever
Usable width of entrance door	Above 90 cm
Bed type and height	double bed 67 cm high
Free spaces on the sides of the bed	left Above 90 cm right Above 90 cm frontal Above 90 cm
Cabinet Type	with doors
Free space under the desk	74 cm
In-room options are available	<input checked="" type="checkbox"/> safe





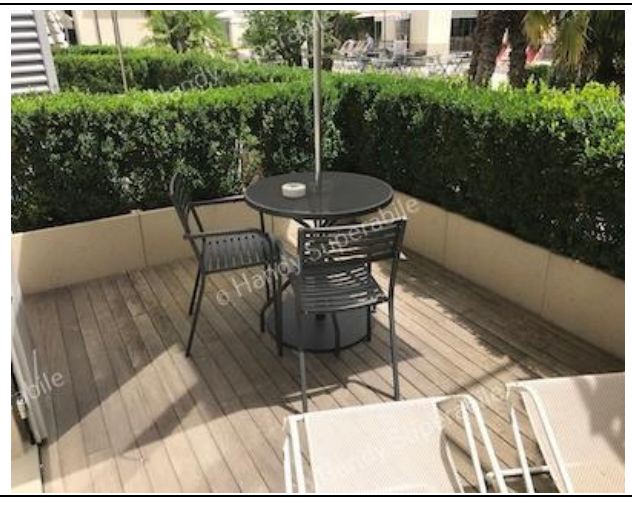
	<input checked="" type="checkbox"/> minibar <input checked="" type="checkbox"/> Water Kettle <input type="checkbox"/> Iron
<p>There is a terrace/balcony/garden (useful door width)</p>	<p>garden with usable door width 90 cm</p>
<p>How to access</p>	<p>via 4 cm high step</p>
<p>Eventual notes</p>	<p>The room has a telephone connected to the reception, with a dot on key 5 for blind guests.</p> <p>There is an environmental temperature control (air conditioning, heating), with the control placed at a height of 153 cm from the ground. There is a sound fire alarm.</p>



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## Toilet facilities in the guest room for guests with reduced mobility

Access to the premises	flat
Usable width of the entrance door	89 cm
Type of door	flowing
Toilet height	50 cm
Toilet seat with open front tooth	NO
Support handles	on both sides
Flexible shower on the side of the toilet	YES
Free space on the sides of the toilet	left Above 90 cm right 38 cm frontal 100 cm
Electric doorbell/telephone on the side of the toilet	YES
Washbasin with space underneath for wheelchair approach	Above 70 cm
Height from the ground lower edge mirror	106 cm
	The washbasin towels are at 85 cm in height, while the bathrobe hook is at 163 cm. Hairdryer is located in a 50 cm high cabinet.





<p><b>Shower</b> accessible to guests with reduced mobility available</p>	<p>YES flush with the floor with 1 cm high curb</p>
<p>Type of shower</p>	<p>with box dimensions 77 X 125 cm</p>
<p>Shower chair</p>	<p>plastic with armrests</p>
<p>Support handle</p>	<p>NO</p>
<p>Presence of shower head or sliding rails</p>	<p>Fixed shower head</p>
<p>Electric doorbell/telephone on the side of the shower</p>	<p>NO</p>





## Bar/restaurant

Type of venue	Restaurant
Access to the premises	<input checked="" type="checkbox"/> flat
Useful width of door/entrance gate	Above 90 cm
Bar counter height	Above 100 cm
Height of the buffet counter	91 cm high
Types of tables	with central support
Space under floor tables	69 cm
Availability of high chairs for babies	YES
Multilingual menu	Not detected
Menu with app	Not detected
Braille menu	NO
Table service for people with disabilities	YES
Availability of foods for celiacs	<input checked="" type="checkbox"/> pre-packaged foods
There are coffee and milk dispensers	NO table service is available
A customer with reduced mobility can always reserve the same table	YES
There are toilets that can be used by a guest with reduced mobility (see "accessible toilets in the internal paths and common services)	YES
There is an area reserved for lunch for younger guests	NO
A fully equipped baby feeding service is available	Not detected





## Internal pathways and common services

### Internal pathways

<p>Indicate whether the paths connecting with the common areas are flat or with ramps or steps, in addition to those already described</p>	<p>Entrance (Hall)    flat                  Main restaurant    flat                  Main pool            flat</p>
<p>From the visited room to the common areas there are maps and tactile signs for the blind</p>	<p>NO</p>

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Eventual notes	The hotel has an elevator near the lobby and accessible on the floor, although the rooms for guests with reduced mobility are all located on the ground floor. The call button is 97 cm high. The entrance door is sliding with a useful width of 80 cm, a cabin 98 cm wide and 120 cm deep, with a support handle. The internal keypad has touch buttons. The highest button is located at 110 cm and the elevator is equipped with visual and audible signals upon arrival at the floor.
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### Communal toilets

Location of the venue	Near the room
How to access the premises	flat
Usable width of the entrance door	83 cm
Type of door	with door that can be opened outwards
Type of handle	lever
Toilet height	52 cm
Toilet seat with open front tooth	YES
Support handles	on both sides
Flexible shower on the side of the toilet	YES with thermostat
Free space on the sides of the toilet	left 80 cm right Choose an item. frontal 69 cm
Electric doorbell/telephone on the side of the toilet	NO
Washbasin with space underneath for wheelchair approach	80 cm
Height from the ground lower edge mirror	72 cm
Baby changing table	NO

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## Wellness center - Spa

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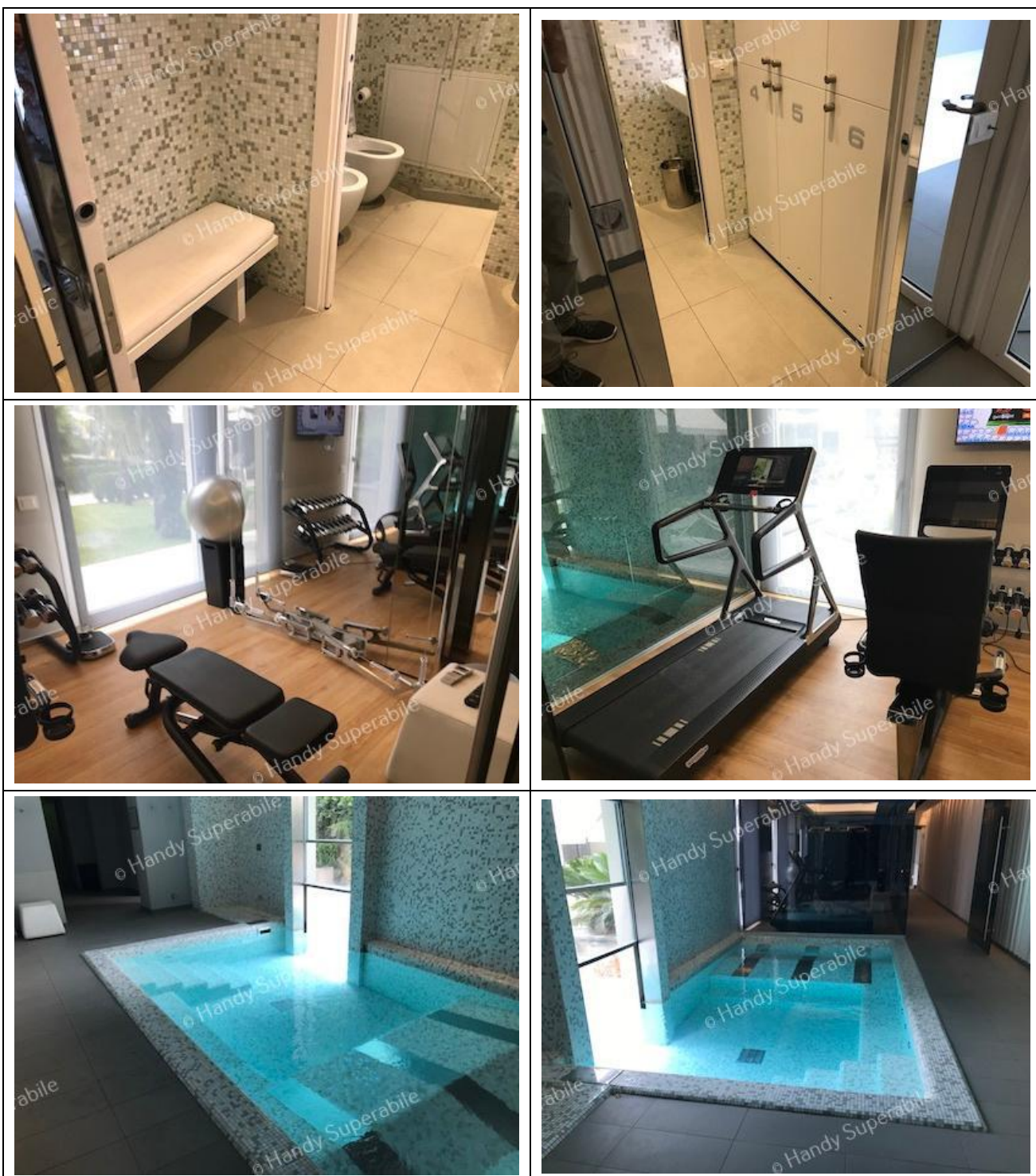
There is a wellness center / Spa in the structure	YES
How to access	flat
Usable width of the entrance door	Choose an item.
At the wellness center/Spa there are the following activities	<input checked="" type="checkbox"/> sauna <input checked="" type="checkbox"/> swimming pool
There is an accessible changing room	YES
Nearby there are toilets that can be used by guests in wheelchairs (see description in the section Internal routes and common services)	YES
Eventual notes	Wellness center with relaxation areas, sauna, heated swimming pool shared with the garden, emotional showers and fitness area. The floor is smooth and the openings/doors have a useful width of more than 80 cm. There is also a changing room (sliding door with a net width of 80 cm) with lockers and unequipped bathrooms. The sauna has a 6 cm step and the emotional showers a difference in height of 2 cm between the floor and the box.



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## Medical practices/healthcare facilities

<p>Hospitals near the property</p>	<p>Careggi Hospital, Largo Brambilla 3 Florence, Tel +39 055 794111</p> <p>Ospedale S. Maria Nuova, Piazza S. Maria Nuova 1, Florence, Tel +39 055 69381</p> <p>Piero Palagi Hospital, Via Michelangelo 41, Florence, Tel +39 055 6937249</p> <p>San Giovanni di Dio Hospital, Via Torregalli 1, Florence, Tel +39 055 693211</p> <p>Meyer Children's Hospital, Via Pieraccini 24, Florence, Tel +39 055 56621</p>
<p>Any dialysis facilities</p>	<p>San Giovanni di Dio Hospital, Via Torregalli 1, Florence Dr. Alberto Rosati Tel +39 055 6932238 - <a href="mailto:alberto.rosati@uslcentro.toscana.it">alberto.rosati@uslcentro.toscana.it</a></p> <p>S. Maria Nuova Hospital, Piazza S. Maria Nuova 1, Florence</p>

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	SOS Nephrology and Dialysis Dr. Raffaella Siervo Tel +39 055 6938610 <a href="mailto:nefrologiasmn@uslcentro.toscana.it">nefrologiasmn@uslcentro.toscana.it</a>
Other healthcare facilities	Usl Toscana Centro, Via Chiusi, Florence, Tel +39 055 6935406  Usl Toscana Centro, Via D'Annunzio 29, Florence, Tel +39 055 6934901  Usl Toscana Centro, territorial garrison, Via Fanfani 17, Florence, Tel +39 055 6939350

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